



WELL CARE HEALTH CARD

TERMS & CONDITIONS OF USE:

This Card Can be used to avail medical services through WCHC Network Hospitals across Hyderabad and Secunderabad.

It's a Family Health Card (valid for 6 members including 1 Primary Card Holder) where immediate dependents of the customer will get registered for further benefits. All the members shall be from one family.

The usage of this card confirms that the member has read and understood and has further agreed to abide by all the terms and conditions as amended from time to time.

To Book an appointment

To Book an appointment Call **+91 – 88 22 11 77 99 (9 am – 6 pm)**

Request for an appointment of the desired hospital from the network of hospitals provided in the list.

Produce the card and reference sms at the hospital reception on the date of the appointment.

Please produce your ID Proof when visiting the hospital.

Appointment once taken cannot be cancelled or postponed without prior information.

Once patient gets the treatment done, our customer support executive shall call you and take the feedback.

Customer Care Support Timings : 9.00am – 6.00pm (Mon-Sat)

Appointments conditional on doctors availability .

Exclusions :

Hospital Services :

Discounts on Inpatient services excludes cost of pharmacy and implants, consumables and professional fee during patient admission in the hospital.

Discounts on Doctor Consultation / Diagnostic Services / Hospital Admission vary from hospital to hospital and diagnostic centre's.

Discounts not applicable on pharmacy and implants.

Discount not valid for outsourced investigation

Diagnostic Centre's:

Discounts on diagnostics offered for specialized tests i.e. CT Scan, MRI, Pet CT are available with selected Diagnostic Centre's only.



WELL CARE HEALTH CARD

Discount does not include for implants, pharmacy and consumables.

Discounts not applicable on pharmacy and implants.

Medicines :

Delivery of medicines is limited to Hyderabad and Secunderabad only.

For Any queries please feel free to call the call center.

Disclaimer:

1. Card is valid for 1 year.
2. Card is only for cash patients.
3. Well Care Health Card is not an emergency card / Insurance card.
4. Pure Life HealthServices reserves the right, in its sole discretion and without any obligation, to make improvements to, or correct any error or omissions in, any portion of the Well Care Health Card or any offers floated by Well Care Health Card and update information from time to time.
5. No WCHC Packages or any offers provided to you by WCHC may be redeemed for cash or used to avail of any services / benefits not specified .
6. Neither Pure Life Health Services nor any Medical Service Provider shall be obliged to provide any services otherwise than mentioned . Pure Life Health Services shall not be responsible for any claims arising out of technical failures which shall include failure in telephone lines, failure of servers, or failure to provide correct updates due to technical snags at any time. Further, Pure Life Health services shall not be responsible for any claims arising out of any failure(s) which are beyond the control.
7. Pure Life Health Services takes no responsibility if the appointment is cancelled by the consent of the doctor/hospital/diagnostic center or the health service provider.

Specialties:

Cardiology,Neurology,Nephrology,Oncology,Urology,Dermatology,Dentistry,Paediatrics,Orthopedics, ophthalmology,Gastroenterology,Gynaecology,Pulmonology,ENT,Rheumatology, Endocrinology and all other specialties offered by respective hospital associated with WCHC.

Complaints/Issues

To book a complaint / loss of card , can call the customer care(+91 – 88 22 11 77 99) or mail at (complaints@wellcarehealthcard.com).

For more details visit www.wellcarehealthcard.com or mail us at info@wellcarehealthcard.com



WELL CARE HEALTH CARD

Note :

WCHC is not insurance product. WCHC promotes health care via offering discounts on various health products and services, mainly from the third parties who have expertise in providing such services. It offers the aforesaid through a WELL CARE HEALTH CARD, under which the customers can call WCHC help-line to get access to the desired services to be provided by the third parties.

It primarily offers Doctor Consultation and Diagnostics services ,Medicines , at concessional rates, which allow masses to get their check-ups done on time with savings for one year. WCHC also offers various other benefits some of which are treatments across WCHC associated doctors, laboratories, dentists, pharmacies, hospitals, nursing homes and medical centers. WCHC considers its internal guidelines and geographical conditions prior to partnering with any such service providers , doctors, laboratories, dentists, pharmacies, hospitals, nursing homes and medical centers. WCHC on its best effort basis endeavors to ensure that the doctors or other medical centers engaged by WCHC are doing so for a societal cause and in case any unethical practice is suspected against the doctors and medical practitioner, WCHC may de-empanel such a service provider from WCHC's network. WCHC never recommends, promotes, suggests or shows any bias towards any service provider in any manner whatsoever. It offers the service provider's details to relevant members only basis the need and convenience of the customer. WCHC reserves a right to terminate the WCHC Association with doctors, laboratories, dentists, pharmacies, hospitals, nursing homes and medical centres' in case they fail to adhere to the pricing norms or materially fail to carry out of any of their obligations or anyother reason . WCHC appreciates feedback from its members (via feedback section and contact us section of this website) & ensures resolution to all fair requests and does not encourage use of any public media/forum with respect to any issues with the services offered to its members.

List of Hospitals Associated with WCHC:

- 1.) Apollo Hospitals (All Centres in Hyderabad)
- 2.) Star Hospitals (Banjara Hills)
- 3.) Continental Hospitals (Gachibowli)
- 4.) Sunshine Hospitals(All Centres)
- 5.) Global Hospitals(All Centres)
- 6.) KIMS Hospitals(Kondapur)
- 7.) Maxcure Hospitals (Hitech City)
- 8.) Kamineni Hospitals (All Centres)
- 9.) Omega Hospital (Banjara Hills)
- 10.) Citi Neuro Hospital (Banajar Hills)
- 11.) Citizen Hospital
- 12.) Rainbow Children's Hospital
- 13.) Birth Right Rainbow Hospital
- 14.) LivLife Hospitals
- 15.) Prime Hospitals(All Centres)
- 16.) Lotus Children's Hospitals(All Centres)
- 17.) Oakridge Hospitals
- 18.) Maxcure Suyosha(Women and Child Hospital)
- 19.) Asian Bariatrics Hospital
- 20.) Challa Hospitals
- 21.) Pace Hospitals (All Centres) (Gastro ,Liver & Kidney)
- 22.) Omni Hospitals(All Centres)
- 23.) Nice Hospital (For New born & Children)
- 24.) Motherhood Clinic
- 25.) Usha Mullapudi Cardiac Centre
- 26.) Matrix Hospitals
- 27.) Xenia Hospitals
- 28.) Basvatarakram Indo American Cancer Hospitals
- 29.) Malla Reddy Narayana Hospitals
- 30.) Tanveer Hospital
- 31.) Tulasi Hospitals
- 32.) Ozone Hospital
- 33.) Nirmala Hospital
- 34.) Indo-US Superspeciality Hospitals



WELL CARE HEALTH CARD

- 35.) Zoi Hospitals
- 36.) Gastro International Hospitals
- 37.) Ramayya Pramila (Urology and Laproscopy hospitals)
- 38.) Sai Sanjivini Hospitals
- 39.) AP Superspeciality Dental Hospitals
- 40.) Well Care Diagnostics and Dentistry
- 41.) OroCare Dental Care
- 42.) Dr. Agarwal's Eye Hospitals
- 43.) Winvision Eye Hospitals
- 44.) Iris Eye Hospital
- 45.) Blu Skin Cosmetology Clinic
- 46.) Magna Code Clinics
- 47.) Lucid Diagnostics
- 48.) Elbit Diagnostic
- 49.) Vljaya Diagnostics
- 50.) Vista Imaging
- 51.) Neelima Hospitals
- 52.) Uday Omni Hospitals
- 53.) Innovate Medical Centre
- 54.) AVIS Hospitals
- 55.) Supraja Hospital
- 56.) Satya Sree Speciality Clinic & Diagnostic centre
- 57.) JJ Hospital
- 58.) BBR Hospital
- 59.) Trident Hospital
- 60.) Thumbay Hospitals
- 61.) Vivekananda Hospital
- 62.) Srikara Hospitals
- 63.) SevenHills(Visakhapatnam)
- 64.) Bapuji Hospital
- 65.) Prasad Hospitals
- 66.) Navjeevan Hospital
- 67.) Medisys Hospital
- 68.) Vasan Eye Care Hospital(All Centres)
- 69.) Star Pinnacle Heart Centre(Vizag)
- 70.) Pragathi Diagnostics Centre(Vizag & Gajuwaka)
- 71.) Apollo(Vizag)
- 72.) Trulife Diagnostics(All Centres)
- 73.) JBI Hospital
- 74.) KS Hospital
- 75.) Srinivasa Hospital
- 76.) Candy Hospital
- 77.) Al-Noor Hospital
- 78.) Relief Hospital(All Centres)
- 79.) Aditya Hospital
- 80.) Apoorva Multi Speciality Hospital
- 81.) Mahavir Hospital
- 82.) Ankura Hospital(All Branches)
- 83.) Secunderabad Women's Hospital
- 84.) Sree Ramadevi Hospital(Tirupati)
- 85.) Sri Sai Hospital(Tirupathi)
- 86.) Maha Hospital(Tirupathi)
- 87.) Sri Vignesh Hospital(Tirupati)
- 88.) Swetha childrens Hospital(Tirupati)
- 89.) Vennela Superspeciality Eye & Dental Hospital(Tirupati)
- 90.) Century(Banjara hills)
- 91.) Apple (Tolichowki, Yakutpura)
- 92.) Ramesh Hospital(Vijayawada)
- 93.) Usha Cardiac(Vijayawada)
- 94.) Jubilee Hospital(Alwal)
- 95.) Elite Hospital(Tirupathi)
- 96.) Nagarjuna Hospitals(Vijayawada)
- 97.) Orchid Hospitals(Vijayawada)
- 98.) Help Hospital(Miyapur)
- 99.) Nephroplus(All Centers in Telangana & AP)
- 100.) Pranam Hospital(Karimnagar)
- 101.) MS Hospital(Tirupati)
- 102.) Shine Dental Hospital(Godavarikhan)
- 103.) Amrutha Nursing Home(Karimnagar)
- 104.) Yashoda Hospitals (All centres)